

Help Completing Your Online Membership

Existing Members

Login using the password you set up last year. Once in your membership record it will have saved your previous membership details. Check your details are correct, change anything not correct and then you will be prompted to PAY NOW. Click on this button and enter your card details and then confirm.

For any issues please email: shona.whyte@heriotsrugbyclub.co.uk

Forgotten Password

If you can't remember the password you set up previously then click on the "Forgotten Password" link you will then be prompted to enter your email address and the system will email you a Password Reset Link. Please check your spam/junk folder in case the link has gone here. Please note that links will only remain valid for a short time.

If when you enter your email you get the message "Forgot Password – Failed to Locate User" either you have entered your email address incorrectly or a current membership is not held for that email address. If it is that there is not a membership set up for that email address please follow the New Members instructions by registering with that email address, pressing SAVE MAIN CONTACT and then Login again.

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New Members

New members need to complete the NEW REGISTRATION PAGE to register your own details and then press SAVE MAIN CONTACT you should then login using the password you have just set up and select the relevant "membership type". If you also wish a membership for your Spouse please check the "spouse" box and enter their details. The system will automatically calculate the amount due and a PAY NOW box will appear. Click on this button and enter your card details and then confirm.

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Juniors

New parents need to register your **own** details (not the child at this stage) and then press "save to Register" you should then login using the password you have just set up and select "membership type junior only" and then add the child's year group. You will then be prompted to complete the child's details. If you have selected more than one child you will need to complete the individual details for each child. Once this has been saved you will then be prompted to pay online. Enter your card details then confirm.

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